

Grange Road Medical Practice

Minutes of Patient Forum Meeting 12th September 2012

Present: Austin Price, Terry Kelly, Una Middleton, Iris Middleton, Beryl Blanks, Harry Robinson, Christine Boothroyd, Sally Pern, Geoff Smith

Apologies:

Mr and Mrs Dane Roberts

Patient Survey/Patient Stories:

Discussion of new survey. Compared this with previous survey.
Decided we will do the new survey

Patient Survey Action Plan

As yet, no one has been able to go out to care homes and discuss surveys, but Emma will hopefully be going soon.

Changes to the team

These may be big by the end of the year.
There will probably be more Government cuts for funding and a possible tendering process, but there is no firm commitment.
To win a low bid for services and in order to keep services, the Foundation Trust may take us on or possibly the QE or services north of the water. (This would involve all local practices)

Dr McWilliams is leaving at the end of the year, her job will be advertised – and hopefully we can find someone who can do more hours. A locum will start in October and we hope to have more locums for end of year/beginning of next year.

There are difficulties due to the practice being small; more locums could cover more sessions if possible.

AOB

The local boundaries for the Practice may extend, which could mean potentially more patients (but hopefully not!)

Forum current news:

Flu day will be Saturday 20th October, 9am to 5pm

There will be a change to telephone messages, possibly with new information such as stroke clinic information.

The next meeting will be at 6:15pm on Wednesday 12th December 2012.

This is a true reflection of the minutes and discussion of the patient survey action plan.

Signed:

Christine Boothroyd
Patient Forum lead for this meeting