

## **Grange Road Medical Practice**

### **Minutes of Patient Forum Meeting Held on 16<sup>th</sup> February 2011**

In Attendance:- Dr G Smith, Sally Pern, Peter Gradwell, Harry Robinson, Emma Foggon  
Norma Atkinson, Mrs Middleton, Mrs Beryl Blanks, Mr Martin Mulvaney.

No apologies for absence.

1. Martin Mulvaney. Gateshead Crossroads Carers Association.  
Martin highlighted the role of Crossroads, which is funded by Gateshead Council and the PCT, and is a local charity providing services to families and carers. They can provide short term replacement care for carers ( 3-4 Hour breaks) and this will usually be the same person at each time so continuity of care is provided. They also provide activities and support for young carers as well as community outreach (support and benefits officer), emergency cover in the event of a problem with a carer e.g. accident.  
There is also a facility for providing funds for carers to take a break or take up a new hobby. The Practice has further information if patients require it.
2. The practice has raised £60 for Macmillan over the Christmas period.
3. There is some doubt over the continuing availability of funding for the evening surgery as the Primary Care Trust have had no information from the Department of Health.
4. Emma has produced a report looking at the views of younger patients using the Midwife and Immunisation Clinics. The general feedback is positive and a few suggestions for additional services include baby clinic (health visitor focussed and baby weighing). Some of these changes wouldn't be possible as they are run by different services and just use a room in the Practice.
5. The practice is considering using Survey Monkey to set up Patient surveys relevant to the practice and this would be done via a weblink or post.
6. The practice has had a new fire detection system as well as a replacement boiler and flat roof repairs.
7. There is currently no further information related to the takeover by South of Tyne Foundation Trust.

**Please could you let the practice know if this is inconvenient and the date could be rearranged?**

**Next Meeting Wednesday 1<sup>st</sup> June 2011 at 6.15pm.**

**Diary Dates:**

**Wednesday 31<sup>st</sup> August 2011 at 6.15pm  
Wednesday 16<sup>th</sup> November 2011 at 6.15pm**